



News > Software

Telecom NZ hires Infosys for testing

By [Suzanne Tindal, ZDNet.com.au](#)

11 December 2009 03:08 PM

Tags: [telecom nz](#), [infosys](#), [de souza](#), [testing](#), [korhonen](#), [new zealand](#)

Telecom NZ has engaged outsourcing and IT consultant Infosys to improve its testing and up-skill its workers.

"We're trying to focus our assets on one particular area that required attention — and that's testing," Telecom NZ general manager technology operations Bradley de Souza told *ZDNet.com.au*.

Telecom NZ has been "aggressively" developing new products and services, de Souza said, giving an example of those products on the telco's new mobile network.

"As products and services become more simple, the more complex the system has to be underneath to compensate," de Souza said. Given Infosys had carried out testing for thousands of customers, it could improve Telecom NZ's testing and teach its employees how to improve product functionality and quality, he said.

The engagement started 90 days ago. At any one time, 30 to 50 Infosys employees work within Telecom NZ, de Souza said. The arrangement was expected to continue for at least the next six to 12 months.

Telecom hoped to reduce its testing timeline by 15 per cent and cut associated costs by 20 per cent, while maintaining quality.

When asked if he believed Infosys would do more work for the telco, de Souza couldn't say with certainty. "Ultimately they have competencies in other areas. We're very pleased with what we've got," he said.

He said that the company had held a tender process for the contract and had found it couldn't find international best practices in testing domestically.

Infosys has also opened its first official office in New Zealand to manage clients such as Telecom NZ. Up to 100 employees will operate from New Zealand at any one time.

"Our business in New Zealand has grown steadily over the last 12 months, so we wanted to be closer to the action," Jackie Korhonen, chief executive and managing director of Infosys in Australia and New Zealand, said in a statement.

Talkback (5) Print E-mail Share

Related stories Alerts

[Infosys to hire 100 Aussies](#)

[Infosys Australia head quits](#)

[Infosys buys SAP consultant](#)

[Telecom NZ gets separation extension](#)

[Telecom NZ to wholesale 3G network](#)

[Telecom NZ loyalty offers to face High Court](#)

[Telecom NZ rejects govt phone proposal](#)

Talkback 5 comments

Add your opinion

Army of Indian testers

Blaa -- 11/12/09

I wonder how IT workers in New Zealand feel about this?

[Reply to comment](#) [Reply to story](#) [Report offensive content](#)

Just In Most Popular Most Discussed

[100k Melbournians get myki card](#)

[15,000 PIN-free CBA EFTPOS terminals](#)

[National filter protest: 6 March](#)

[2010 Nexus One plans for Voda AU](#)

[UGL, Huawei to rebuild RailCorp radio](#)

[New TECKs for disaster areas](#)

[Minister told to end holiday to fix myki](#)

[No Nexus One for Australia — except on eBay](#)

[Australia gets Amazon Kindle DX](#)

[EDS' BoQ disaster: The fallout](#)

[More articles >](#)

Latest Videos

Google demos 'Earth' app on new Android OS

At Google's headquarters in Mountain View, Calif., Senior Product Manager Erick Tseng demos Google Earth for A... [Watch it](#)

now

Google introduces the Nexus One smartphone

Google VP of Product Management Mario Queiroz and Android Senior Product Manager Erick Tseng demo the new Goog... [Watch it now](#)

Enable 'GodMode' in Windows 7

You don't need to pray to Bill Gates, or even Steve Ballmer, to activate some pretty cool powers in Windows 7.... [Watch it now](#)

[More videos >](#)

sponsored content

[How do you build a smarter planet?](#)

[A smart planet](#)



Blogs

Will 2010 be a fizzler?

2009 was a busy year in telecommunications and this year is shaping up for even more change. Or will some of the big promises start to fizzle out?



Fail or succeed, it's the human factor

There is a well-known Maori saying: "What is the greatest treasure? It is people, it is people, it is people!" This also applies to information technology systems, whether an implementation ends up awesome or awry.



Smart grids a critical infrastructure risk?



Tip us off!

LOGIN

E-mail

Password

 (forgot?)

Remember

Like 124,000 other people **join the community** and get the latest news from the IT industry.

[Join Now](#)

Reader Services

[Newsletters](#)

[E-mail Alerts](#)

[RSS Feeds](#)

[ZDNet Mobile](#)

Popular Topics

[Apple](#) (2161)

[Broadband](#) (1438)

[CIO](#) (696)

[Datacentre](#) (127)

[Government](#) (1095)

[Iphone](#) (735)

[Layoffs](#) (129)

[Linux](#) (2759)

[NBN](#) (430)

[Security](#) (3218)

[Storage](#) (861)

[Telstra](#) (2617)

[Virtualisation](#) (317)

[Windows](#) (2100)

[Windows 7](#) (186)

[Alerts >](#)

Essentials

Broadband Plan Finder

Not sure which broadband plan to choose? Try our Broadband Plan Finder.

Mobile Phone Plan Finder

Pick the best mobile phone plan deal with our Mobile Phone Plan Finder.

Broadband speedtest

How fast is your